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6 Minute English Bullying or normal competition?



NB: This is not a word-for-word transcript

Rob

Hello, I'm Rob. Welcome to 6 Minute English. I'm joined today by Neil. Hello, Neil!

Neil

Hi there, Rob!

Rob

Today we are talking about a very serious topic: bullying. And you're going to learn some vocabulary related to this topic.

Neil

It's a serious matter because it can leave people traumatised.

Rob

Traumatised, it means, they end up with emotional wounds which affect them psychologically. Bullies want to intimidate people.

Neil

To intimidate, in other words, to make people fear them. Yes, it does make people feel they can't help themselves – they're powerless. They feel **helpless**.

Rob

Unfortunately, bullying has been increasing in the workplace in spite of laws against it. Let's go for some figures. Are you ready for a question, Neil?

Neil

Yes, I am.

Rob

The Workplace Bullying Institute based in the US conducted a survey last year. How much of the American workforce has experienced bullying at work. Was it:

- a) 7%
- b) 27%
- c) 47%

Neil

Well, I don't know but I'm going to go for 27%.

Rob

OK. I'll give you the answer by the end of the programme.

Neil

I'm very keen to know, Rob. Intimidating people is a bad thing but some might say that, well, aggression is part of human nature.

Rob

Yes, that's an interesting point, Neil. I can imagine big strong men imposing their will by force in the Stone Age, but behaving this way now probably isn't a good idea. The California-based anthropologist Christopher Boehm explains. Listen and then tell me: what made bullying go out of fashion?

Christopher Boehm, Anthropologist at the University of California, US

About a quarter of a million years ago, humans began to hunt zebras and antelope. And they had **to cooperate** to do so because their weapons were rather primitive and they did not want **alpha males** to be dominating the carcass after it was killed. So the thing that everyone else did was to start killing alpha males. Bullies simply were not tolerated.

Neil

Ah, people had **to cooperate** with each other - in other words, to work together for their mutual benefit. They were hunting animals for food.

Rob

Yes, and nobody wanted the **alpha male** – the strong man in the group who wanted to dominate everybody else – to take all the meat for himself.

Neil

So about 250,000 years ago, when human society was evolving, people realised it wasn't good for the community to have a bully around.

Rob

No. So if we make a big jump in history and back to the 21st century, well, modern companies value cooperation. People's wellbeing matters too.

Neil

That's right. Many countries have laws against bullying which is part of the companies' human resources policy.

Rob

Human Resources – also known by the initials HR - is the department which hires new employees and stores information about their career at the company.

Neil

And what sort of behaviour is considered bullying in the civilised world?

Rob

That's what Helene Guldberg is about to explain to us. She's a specialist in developmental psychology. What's the main thing that defines bullying?

Helene Guldberg, developmental psychologist

Something that is **intentional** on the part of the perpetrator; it has to involve some kind of power imbalance, so it's not an argument between equals, and it's something that is repetitive. So it's not a one off rage by one person against another. The intent is to cause harm, which can be psychological or physical.

Rob

To be considered bullying, the behaviour has to be **intentional**, which means it has to be planned or deliberate.

Neil

And also has to happen many times and involve power.

Rob

Yes, indeed. One person has to have more power than the other.

Neil

You know, Rob, this idea of intention is very important, because some people are just more confident and demanding then others. They might say that they didn't mean to cause any harm. They don't mean to bully anyone.

Rob

Yes. But it can be interpreted differently. Darren Treadway, at the State University of New York, studied bullying in the workplace. He uses a word which means the way someone interprets something they see or hear. Which word is it?

Darren Treadway, at the State University of New York, US

At the end of the day, if the target feels as if they're being bullied, the corporation needs to make sure they're addressing that feeling. If you're the supervisor who's... your subordinate says that they're being bullied by you or abused by you, while you may not feel you're doing that, it's your responsibility as a communicator to make sure that they are getting the accurate **perception** of your behaviour. Being known as a bully is a stigma that nobody in a corporation wants.

Neil

It's **perception**. According to Darren Treadway, bullying is a matter of perception – the way some action is interpreted by a person, in this case, a subordinate.

Rob

And supervisors have to be aware of how their subordinates see their behaviour.

Neil

It's all a matter of communication.

Rob

Yes, indeed. But we are running out of time, I'm afraid. Let's go back to the question I put to you earlier in the programme. It's about a survey by the Workplace Bullying Institute. I asked how much of the American workforce has experienced bullying in the workplace. The options were 7%, 27% and 47%.

Neil

And I guessed 27%.

Rob

And you guessed very well. The answer is indeed 27%. What do you think about that?

Neil

Well, it's depressingly high, isn't it?

Rob

Yes, it is. OK. Well, before we go, could you remind us of some of the words that we've heard today, Neil?

Neil

Yes. We've heard: traumatised to intimidate helpless to cooperate alpha male human resources intentional perception

Neil

Right. Thanks, Neil. Do log on to www.bbclearningenglish.com to find more 6 Minute English programmes.

Both

Bye.

Vocabulary

traumatised

someone who carries emotional wounds which affect them psychologically

to intimidate

to cause fear in other people

helpless

make people feel they can't help themselves, they are powerless

to cooperate

to work together for their mutual benefit

alpha male

the strong man in the group who wanted to dominate everybody else

human resources

also known by the initials HR, is the department which hires new employees and keeps information about their life in the company

intentional

planned, deliberate

perception

the way someone interprets something they see or hear